

ISSA/INTERCLEAN® North America 2010 FAQ's

Q. Do I have to be a member of ISSA to attend?

A. No, you do not have to be a member of ISSA to attend. However, ISSA members receive reduced rates on their tradeshow registration fees. To learn more about ISSA membership, please visit <http://www.issa.com> or call 800-225-4772.

Q. I received an email saying my registration is in process, what does this mean?

A. ISSA is a member based association. Non-member attendees must go through a verification process. You will receive an e-mail confirming your registration within approximately 7 days.

Q. I am an ISSA member and have registered to attend ISSA/INTERCLEAN® North America show but have not received my barcode, what do I do?

A. Please check your spam filter. If you still have not received your barcode E-mail, contact ISSA at cs@issa.com with your name, company name, and your request. If you still do not receive your barcode but are confirmed as registered, please bring your business card and photo ID to the Will Call counter at the convention center; where your badge will be printed.

Q. I need to change the name on my registration?

A. Please click on the unique registration ID number found in your registration confirmation E-mail, this will take you back to your original registration where you will be able to change the name.

Q. If I lose my badge at the show, can I have a new badge reprinted?

A. Yes. A new badge will be \$50.

Q. I have registered for the show, but forgot to register for the seminars. What can I do?

A. You can register onsite or click on the unique registration ID number found in your registration confirmation E-mail; this will take you back to your original registration where you will be able to add the Educational Conference to your registration.

Q. Can I register someone from a different company under my own company name?

A. No. All attendees must be a full-time employee of the company they are representing.

Q. Do I have to register with a company in order to attend?

A. Yes. ISSA/INTERCLEAN® is an industry tradeshow for the cleaning industry. It is not open to the general public.

Q. What is the deadline date for ISSA members to receive their one free tradeshow registration?

A. October 8, 2010.

Q. Is there a deadline to register for the tradeshow or seminars?

A. No, there is not a deadline for ISSA members. Non-members must register by October 29, 2010. Otherwise, you can register on-site, although you may need to wait in line.

Q. What are the registration hours?

Tuesday, November 9, 8:00 am – 5:00 pm
Wednesday, November 10, 8:00 am - 5:00 pm
Thursday, November 11, 8:00 am – 5:30 pm
Friday, November 12, 8:00 am – 12:30 pm

Q. What are the tradeshow hours?

A. Wednesday, November 10, 10:00 am – 5:30 pm
Thursday, November 11, 10:00 am – 4:30 pm
Friday, November 12, 9:00 am – 1:00 pm

