



Beware of Hotel Service Providers not Affiliated with ISSA/INTERCLEAN

It has come to our attention that several exhibitors, attendees and members have been contacted by housing vendors who are offering to provide room nights and hotel services at ISSA/INTERCLEAN. While these companies may have secured blocks of rooms at various hotels in and around Orlando, they are not the official housing provider for the Event.

ISSA/INTERCLEAN has contracted with onPeak to be the sole housing company for Orlando. It is important to note that our participating hotels are contractually obligated to accept room night commitments as it pertains to ISSA/INTERCLEAN only from onPeak. Booking through the official housing company has a wide range of benefits.

No Pre-payment: Use a credit card to hold your reservation. Pay when you check out, not when you book. *Always refer to each hotel's specific policy for full details, which may vary.*

Easy Group Reservations

- Manage your block online: make changes, cancellations or add rooms
- Book with one credit card, or with separate cards for each group member
- Receive immediate reservation confirmations

Complimentary Shuttle Bus Service, a \$30 value

Personalized Customer Service: Get the help you need—before, during, and after your stay.

Please be aware that securing rooms with any company other than ISSA/INTERCLEAN official housing bureau, onPeak, is at your own risk. There have been many instances in the past when similar companies have gone out of business after taking the reservation and deposit, leaving individuals without hotel rooms and lost deposits.

If you have any questions about the hotels or the process, please contact the ISSA/INTERCLEAN housing company at onPeak. They may be reached at (866) 575-4149 or via email at issahotelservices@onpeakevents.com.

