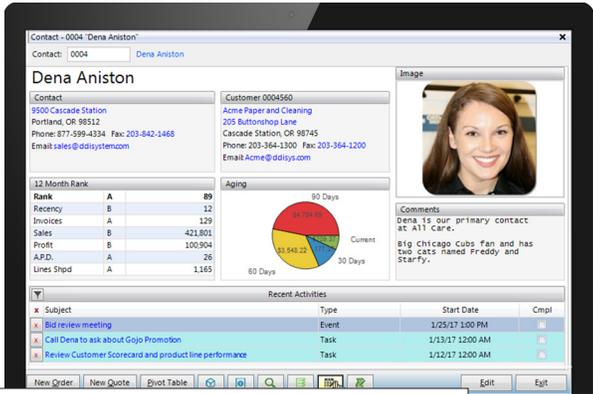


The Inform Customer Master Screen displays customer purchase patterns, notes and key details.



Launch sales orders/quotes or get instant analysis

Check inventory, open orders, purchase history or set tasks

Make Every Connection Count

Inform ERP Software delivers **Inform Engage**—an innovative blend of robust connectivity tools designed to keep distributors aligned with their customers 24/7.

Achieve Operational Excellence

DDI System's Inform ERP Software optimizes Jansan, Paper and Packaging distribution operations by creating lean inventories, managing financials, delivering performance analytics and more. Inform turns purchasing managers into inventory control experts and service staff into customer engagement specialists.

Inform CRM

Engage With Customers To Grow Business

The best businesses don't leave critical moments with customers to chance. Inform's embedded Customer Relationship Management system strengthens customer interactions with engagement touch points intricately woven throughout your ERP. The result is a superior customer experience, increased spending, decreased price sensitivity, and resistance to competitive overtures.

Inform Mobility

Access Customer-Specific Data On-the-Go

Deliver superior customer service and remain a distributor of choice. Save time and gain deep insight into sales territories, customers, contacts, activities, order entry and quotes. The touch-enabled interface allows users to create orders, view real-time customer account details and easily access territory performance dashboards, from any device at any time.

Inform eCommerce

Explore eCommerce to Compete with Online Giants

Incorporate Inform eCommerce as a core business component to service customers 24/7. Our unified platform quickly deploys a smartphone-ready storefront powered by real-time information from Inform ERP. DDI's eCommerce provides a powerful customer-specific portal for prices, stock levels, orders and invoices, with reusable ERP product content.



SUCCESSING WITH MOBIORDER

"Mobi allows our sales team to support customers at a different level. They now enter the majority of their orders in the field, often times in concert with the customer. MobiOrder has been a definite key in our success!"

~Greg Truitt, Sikes Paper Company

SUCCESSING WITH ECOMMERCE

"We saw an opportunity to reach the next generation of buyers and companies, and one of the ways to do that is to have the eCommerce platform which allows customers the ability to order online. DDI's Inform eCommerce gives us that capability, and allows us to cast a much larger shadow than we really are as a company and compete with much larger companies."

~ Todd Treacy, Atlantic Paper & Supply

SUCCESSING WITH CRM

"We know more about the customers than the customer knows about themselves. That component gives us the innovation we need to have. It's the demand, the perfection, the day to day operation that customers need from us that allows us to be much more productive for them."

~ Jorge Salcedo, To Rise Supplies

SUCCESSING WITH INFORM ERP

"Inform really opened our eyes to new technologies in the digital age, and it's allowed us to enhance and grow our business— increasing our profitability by at least 25-30%."

Some of the best features are the ease of use of the analytics and the tools to maximize the revenues that we earn. Being able to see real-time inventory and make decisions on the purchasing side as well as the inventory side has been key. Inform has helped our company secure new business".

~ Steven Kiszely, Delaware Valley Packaging Group

Inform ERP Software Goes Beyond Operational Excellence

Speedy Order Entry

Newly redesigned order entry screens provide the insight and speed you need to rapidly serve your customers while engaging with relevant information.

Advanced Demand Forecasting

Proprietary forecast algorithms, easy-to-use exception management and intuitive purchasing screens empower buyers with decision making insight.

Unparalleled Reporting

Harness the power of strategic oversight in every aspect of your business with powerful tools built right into your software.

Financial Reporting

Dynamic accounting tools streamline operations allowing you to gain valuable insight into your company's overall financial performance.



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