Increase the odds of outsourcing success... choose a CIMS-Certified Contractor!

ISSA’s Cleaning Industry Management Standard (CIMS) sets forth a business framework that is based on universally-accepted management principles that have proven to be the cornerstones of successful organizations.

A CIMS-Certified Contractor...

• Is engaged in building service contracting as its primary business;
• Has undergone a comprehensive CIMS assessment conducted by an accredited, independent third-party;
• Has adapted the six pillars of management excellence embodied in the Standard – Quality Systems; Service Delivery; Human Resources; Health, Safety and Environmental Stewardship; Management Commitment; Green Building & Service;
• Demonstrates a commitment to the environment and green cleaning methodologies;
• Supports ethical contracting practices; and
• Is more efficient and proficient in cleaning procedures resulting in reduced labour costs;

Additionally, a professionally cleaned facility has an immense impact on the health and performance of both the building itself and the occupants within it. Why?

✓ Healthy Building Syndrome (HBS) has been proven to make people happier, healthier and more productive.
✓ Improved Indoor Air Quality (IAQ) increases employee morale and reduces absenteeism.
✓ Improved indoor environments lead to improved Employee Retention.
✓ Reduced liability from law suits over issues such as mould or workplace injury.
✓ A positive public image created by an improved building appearance.
✓ Increased marketability and credibility commanding higher rental rates.

Find out more at www.issa.com/cims